

## **Arlene Vernon**

The following is a consolidated list of sample programs that can be conducted as Keynotes, Training or Breakout Sessions or Seminars.

Each can be conducted individually, merged into an integrated session or presented as a series of ongoing training for your leaders. We are pleased to customize these and other programs for your organization.

**Control-Click** on any of the programs to link to a program description.

## SAMPLE PROGRAMS

- ✓ Ask the HRxpert
- <u>Attracting and Retaining the Best</u>
- ✓ Bullying in the Workplace
- ✓ Communication Skills
- ✓ <u>Conducting Performance Appraisals</u>
- ✓ Conflict Management
- ✓ <u>Creating Corporate Culture</u>
- ✓ <u>Dealing with Difficult Employees</u>
- ✓ <u>Developing Employee Handbooks</u>
- Discipline, Documentation and Dismissal
- ✓ Employee Engagement
- ✓ From Buddy to Boss
- ✓ General Supervisory Skills
- ✓ Giving Performance Feedback
- ✓ Harassment Training

- <u>Hiring the Best Without A Crystal Ball</u>
- Intuition and Decision Making
- <u>Leading Like a Star</u>
- ✓ Leadership: An Inside-Out Approach
- ✓ Managing Change
- ✓ Managing from the Middle
- Managing the Employee Life Cycle
- ✓ <u>Onboarding: Orientation and Training</u>
- ✓ Presentation Skills
- <u>Recognition, Reward and Retention</u>
- ✓ <u>Respect in the Workplace</u>
- ✓ <u>Team Building</u>
- ✓ The A to Z of HR for Smaller Organizations
- ✓ <u>Time Management</u>
- Writing Job Descriptions

## **MUSICAL KEYNOTES**

- ✓ Find Your Voice Sing Out Loud
- Personnel Parodies: A Day in the Life of an HR Pro
- Melodies to Motivate Managers